

ONLINE PRIVACY NOTICE

1. Introduction.

- (a) **Website Owner.** TheTaxPipe, LLC. is the owner of this website "taxpipe.io", hereinafter "TaxPipe". TaxPipe can be contacted by e-mail at info@TaxPipe.io, or via telephone at 954-371-0065. This online privacy notice discloses TaxPipe information practices for this TaxPipe Website, including what type of personal identifiable information is requested in order to make a purchase, how the information is used, and with whom the information is shared.
- (b) **Website Transactions.** At times, TaxPipe will need your personal information to create a profile to access your tax returns from the independent tax preparation office.

2. Personal Information That May Be Collected.

- (a) **Identifying Information.** In order to make to access designated subscriber services within the TaxPipe.io Website], TaxPipe will request a user to provide certain personal identifying information, which may include: [legal] name, postal address, e-mail address, [screen name, password,] [daytime] telephone number, facsimile number, method of payment, and, if applicable, credit card number. TaxPipe may request additional information necessary to establish and maintain customer's account.
- (b) **Service Quality Monitoring.** Some Website transactions may require a customer to telephone THETAXPIPE LLC, or THETAXPIPE LLC to call the customer. THETAXPIPE LLC will not contact you by telephone without your prior consent, except to confirm an order placed online and/or to inform a customer of the status of such order. Customer should be aware that it is THETAXPIPE LLC's practice to monitor, and in some cases record such calls for staff training or quality assurance purposes.
- (c) **Information from Children.** THETAXPIPE LLC does not sell products or services for purchase by children, and will not collect or post information from anyone under the age 18
- (d) **Lost or Stolen Information.** If a customer's credit card and/or password is lost or stolen, the customer should promptly notify TaxPipe via email, in order to enable it to cancel the lost or stolen information and to update its records with a changed credit card and/or password.
- (e) **Links to Other Websites.** The TaxPipe Website may contain links to other websites. TaxPipe is not responsible for the privacy practices or the content of those other Websites.

3. Uses Made of the Information.

- (a) **Limited Uses Identified.** Without customer's prior consent, TaxPipe will not use your personal identifiable information for any purpose other than that for which it is submitted. TaxPipe uses personal identifiable information to reply to inquiries, handle complaints, provide operational notices and in program record-keeping. TaxPipe also

processes billing and business requests related to TaxPipe Website participation. Information gathered in the SMS campaign will not be shared with third parties or affiliates for marketing purposes. SMS campaign data will be used solely to provide the services requested and facilitate communication between the customer and their designated tax preparer.

- (b) **Stored Information Uses.** THETAXPIPE LLC stores and retains the information provided by customer . [This information is used to compile a customer's purchase history in order to enable THETAXPIPE LLC to support customer interaction with the TaxPipe.io website; to deliver customer purchases; and/or to contact customer again about other TheTaxPipe LLC services and products.
- (c) **Online Advertising.** Some companies that help THETAXPIPE LLC deliver interactive on-line advertising, such as banner ads, may collect and use information about TaxPipe's customers to help TaxPipe better understand the types of advertising or promotions that are most appealing to TaxPipe's customers. After it is collected the information is aggregated so it is not identifiable to a specific individual. If, however, customer would prefer that these companies not collect such information, please mark an "x" on the opt-out option box herein provided.

4. Disclosure of the Information.

- (a) **Mergers and Acquisitions.** Circumstances may arise where for business reasons, TaxPipe decides to sell, buy, merge or otherwise reorganize its businesses in the United States or some other country. Such a transaction may involve the disclosure of personal identifying information to prospective or actual purchasers, and/or receiving such information from sellers. It is TaxPipe's practice to seek appropriate protection for information in these types of transactions.
- (b) **Agents.** TaxPipe employs or engages other companies and individuals to perform business functions on behalf of TaxPipe. These persons are provided with personal identifying information required to perform their functions, but are prohibited by contract from using the information for other purposes. These persons engage in a variety of functions which include, but are not limited to, fulfilling orders, delivering packages, removing repetitive information from customer lists, analyzing data, providing marketing assistance, processing credit card payments and providing customer services.
- (c) **Marketing Analysis by Third Parties.** TaxPipe reserves the right to disclose to third parties personal information about customers for marketing analysis; however, any information disclosed will be in the form of aggregate data that does not describe or identify an individual customer. TaxPipe reserves the right to disclose aggregate data for marketing analysis; however, information gathered through SMS campaigns is excluded from this disclosure and will not be shared with third parties or affiliates for marketing purposes.
- (d) **Disclosure to Governmental Authorities.** Under certain circumstances, personal information may be subject to disclosure pursuant to a judicial or other government subpoenas, warrants or orders.

5. Use of Computer Tracking Technologies.

- (a) **No Tracking of Personal Information.** THETAXPIPE LLC's Website(s) are not set up to track, collect or distribute personal information not entered by visitors. Through website access logs TaxPipe does collect clickstream data and HTTP protocol elements, which generate certain kinds of non-identifying site usage data, such as the number of hits and visits to our sites. This information is used for internal purposes by technical support staff for research and development, user analysis and business decision making, all of which provides better services to the public. The statistics garnered, which contain no personal information and cannot be used to gather such information, may also be provided to third parties. SMS campaign data collected through TaxPipe is managed exclusively for campaign purposes and is not subject to tracking or analysis beyond what is required to deliver SMS services.
- (b) **Use of Cookies.** TaxPipe, or its third party vendors, collects non-identifiable and personal information through the use of various technologies, including "cookies". A cookie is an alphanumeric identifier that a Website can transfer to customer's hard drive through customer's browser. The cookie is then stored on customer's computer as an anonymous tag that identifies the customer's computer, but not the customer. Cookies may be sent by TaxPipe or its third party vendors. Customer can set its browser to notify customer before a cookie is received, giving an opportunity to decide whether to accept the cookie. Customer may also set its browser to turn off cookies; however, some Websites may not then work properly.
- (c) **Use of Web Beacon Technologies.** THETAXPIPE LLC may also use Web beacon or other technologies to better tailor its Website(s) to provide better customer service. If these technologies are in use, when a visitor accesses these pages of the Website, a non-identifiable notice of that visit is generated which may be processed by THETAXPIPE LLC or by its suppliers. Web beacons usually work in conjunction with cookies. If customer does not want cookie information to be associated with customer's visits to these pages, customer can set its browser to turn off cookies; however, Web beacon and other technologies will still detect visits to these pages, but the notices they generate cannot be associated with other non-identifiable cookie information and are disregarded.
- (d) **Collection of Non-Identifiable Information.** TaxPipe may collect non-identifiable information from user visits to the THETAXPIPE LLC Website(s) in order to provide better customer service. Examples of such collecting include: traffic analysis, such as tracking of the domains from which users visit, or tracking numbers of visitors; measuring visitor activity on TaxPipe Website(s); Website and system infoistration; user analysis; and business decision making. Such information is sometimes known as "clickstream data." TaxPipe or its contractors may use this data to analyze trends and statistics.
- (e) **Collection of Personal Information.** TaxPipe collects personal identifying information from customer during a transaction. TaxPipe may extract some personally identifying information about that transaction in a non-identifiable format and combine it with other non-identifiable information, such as clickstream data. This information is used and analyzed only at an aggregate level (not at an individual level) to help

TaxPipe understand trends and patterns. This information is not reviewed at an individual level.

6. Information Security.

- (a) **Commitment to Online Security.** TaxPipe employs physical, electronic and managerial procedures to safeguard the security and integrity of personal information. Billing and payment data is encrypted whenever transmitted or received online. Personal information is accessible only by staff designated to handle online requests or complaints.
- (b) **No Liability for Acts of Third Parties.** TaxPipe will exercise all reasonable efforts to safeguard the confidentiality of customer personal information. However, transmissions protected by industry standard security technology and implemented by human beings cannot be made absolutely secure. Consequently, TaxPipe shall not be liable for unauthorized disclosure of personal information due to no fault of TaxPipe, including, but not limited to, errors in transmission and unauthorized acts of THETAXPIPE LLC staff and/or third parties.

7. Privacy Policy Changes and Opt-Out Rights.

- (a) **Changes to Privacy Policy.** This privacy notice was last updated on August 4, 2025. THETAXPIPE LLC reserves the right to change OR update its privacy policy statement at any time. A notice of such change will be posted on the TaxPipe Website home page for prior to the implementation of such change. There are two boxes at the end of THETAXPIPE LLC's notice of change (1) an "I accept" box, and (2) an "I do not accept" box. If customer does not mark the "I do not accept" box customer will be deemed to have accepted THETAXPIPE LLC's privacy policy updates.
- (b) **Opt-Out Right.** Customer and/or prospective customer has the right at any time to cease permitting personal information to be collected, used or disclosed by THETAXPIPE LLC and/or by any third parties with whom THETAXPIPE LLC has shared and/or transferred such personal information. Right of cancellation may be exercised by contacting THETAXPIPE LLC via e-mail info@TaxPipe.io, via telephone at 954-371-0065. After processing the cancellation, THETAXPIPE LLC will delete customer or prospective customer's personal information from its data base.

8. Access Rights to Data.

- (a) **Information Maintained by THETAXPIPE LLC.** Upon customer's request, THETAXPIPE LLC will provide a reasonable description of customer's personally identifiable information that ABC maintains in its data bank. THETAXPIPE LLC can be contacted by e-mail info@TaxPipe.io, via telephone at 954-371-0065.
- (b) **Corrections and Changes to Personal Information.** Help THETAXPIPE LLC to keep customer personal information accurate. If customer's personal information changes, or if customer notes an error upon review of customer information that THETAXPIPE LLC has on file, please promptly e-mail THETAXPIPE LLC at info@TaxPipe.io, and provide the new or correct information.

- (c) **Your California Privacy Rights.** Beginning on January 1, 2005, California Civil Code Section 1798.83 permits customers of THETAXPIPE LLC who are California residents, to request certain information regarding THETAXPIPE LLC's disclosure of personal information for their direct marketing purposes. To make such a request, please write to: Within 30 days of receiving such a request, THETAXPIPE LLC will provide a list of the categories of personal information disclosed to third parties for third-party direct marketing purposes during the immediately preceding calendar year, along with the names and addresses of these third parties. This request may be made no more than once per calendar year. ABC reserves its right not to respond to requests submitted other than to the address specified in this paragraph.

California's privacy laws require a company to provide notice to California users of their rights to receive information on to which entities their information was shared for marketing purposes.

9. Accountability.

- (a) **Questions, Problems and Complaints.** If you have a question about this policy statement, or a complaint about THETAXPIPE LLC compliance with this privacy policy, you may contact THETAXPIPE LLC by e-mail at info@TaxPipe.io, via telephone at 954-371-0065.
- (b) **Terms of Use.** If customer chooses to subscribe to THETAXPIPE LLC's services, customer's action is hereby deemed acceptance of THETAXPIPE LLC practices described in this policy statement. Any dispute over privacy between customer and THETAXPIPE LLC is subject to the provisions of this notice and to THETAXPIPE LLC's which is hereby incorporated herein and which can be read at TaxPipe.io